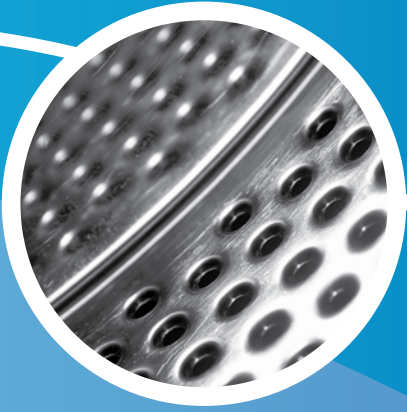




The On-site Laundry

experts



Our Environmental Commitment

Laundryserv is committed to providing equipment that is as energy and water efficient as possible. All equipment is manufactured to ISO 14001 standards for environmental awareness and contain a range of features to minimise their effect on the environment with regards to utility usage.

Laundryserv operates an environmentally friendly approach to its business in both the way it operates internally and to the services provided to customers. Our policy is to identify opportunities and implement measures wherever possible to reduce, re-use and recycle waste, whilst maintaining the highest legislative and service standards.

- All our packaging is recycled wherever possible
- Equipment is recycled for parts wherever possible
- All electrical equipment is processed in accordance with WEEE regulations, PHS being part of the Transform compliance scheme, so metals are recycled and PCBs are recovered, upgraded and re-used



The On-site Commercial Laundry Experts

An on-site laundry isn't just about equipment, it's about ensuring you've got an appropriate, reliable, behind the scenes service that lets you focus on your core business and customers. So, just as you're an expert in your business, so PHS Laundryserv are the experts in on-site laundries, providing the knowledge and expertise to make the right decisions for your laundry.

We're one of the UK's leading providers of on-site commercial laundry equipment with thousands of satisfied customers nationwide, supplying equipment from 6kg to 120kg capacity, from a single washer and dryer to large multi-equipment installations, across Care homes, MoD sites, Universities, Housing associations, Holiday parks, Hotels, Launderettes, Equestrian centres and more.

Installing an on-site laundry is a potentially complex business, with decisions such as where to locate the laundry, the type and capacity of equipment required as well as ensuring that the necessary ongoing support services are available all needing to be considered.

Laundryserv are committed to providing customers with a complete quality service from initial site survey through to installation, commissioning, equipment training and ongoing support. So you can be safe in the knowledge you're getting quality equipment, installed by qualified professionals, with an all inclusive support service you can trust.



***“It's our quality service,
equipment and expertise that
set us apart from the rest”***





***“Friendly, professional,
dedicated customer
service”***

Service



Our Service

Your laundry is an important support service to your business, so you need to be sure support is available when you need it. That's why Laundryserv provide a dedicated service call centre and a nationwide team of fully qualified, in-house engineers, to ensure our customers are provided with a fast, friendly and efficient service that's second to none. We work hard to deliver the highest standard of service, and take pride in the work we do, so we won't make a mountain out of a molehill or pass problems on, instead we take ownership, sort issues quickly and always aim to get things right first time.

- **24/7 Contact**

All our customers are provided with a unique 24-7 emergency helpline, which is staffed 24 hours a day, 7 days a week, so no matter what time of the day (or night) you do your washing, you can call to request an emergency repair visit

- **8 Hour Response**

With a choice of service support levels, you can choose the support that's right for your business. So if you need 7 days a week engineering support, with an 8 working hour response, our 5 Star service is the option for you

- **First Time Fix**

With an emphasis not just on response times but also on first time fix rate, Laundryserv engineers carry a huge range of spare parts with the aim that repairs are completed on the first visit, minimising your laundry's downtime

- **Preventative Maintenance**

All full service rental equipment receives an annual preventative maintenance visit, to help keep it running in first-rate condition

- **Nationwide In-house Engineers**

Laundryserv's nationwide team of engineers offer a fast, friendly, local service and for your reassurance are CRB checked, wear company uniform and carry photo id



24-7



Our People

As one of the UK's leading suppliers of on-site laundries, you can be sure that our expert team will guide you through all the factors that need to be considered when deciding upon on a laundry location or equipment.

- **Equipment Consultants**

Our skilled, experienced advisors help you to make the correct equipment decisions by analysing your business needs (and the available space) and proposing the best solution for you

- **Detergent Specialists**

Our highly experienced chemical specialists can tailor an auto dosing detergent solution to help ensure you get the best possible wash quality

- **Turnkey Installations**

Our qualified and proficient engineering team carry out the complete installation and commissioning of the equipment, including potential re-routing of and connection of services such as gas, electricity and water

- **Qualified Engineers**

All our engineers are fully trained and Gas Safe Registered, ensuring all gas work is carried out correctly and safely

- **Best Practice**

Laundryserv is an active member of SLEAT (The Society of Laundry Engineers & Allied Trades) so you can be sure that all work is carried out to industry standards

- **Full Training**

On completion of installation, full training is provided to ensure your staff know how to use and get the best results from your new facilities





“Skilled, experienced & hard working experts”

people



Laundryserv
For Service: 0121 585 6262
For Laundry Commissioning Sales:
0850 0850 607
For Laundry Equipment Sales:
0890 7311 399

Laundryserv
For Service: 0121 585 6262
For Laundry Commissioning Sales:
0850 0850 607
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***“Quality, reliable and
easy to use equipment”***

equipment



Our Equipment

Laundryserv provide a complete range of laundry equipment from the industry leading brands of Primus and Miele, ensuring our customers are provided with equipment that has a high quality of manufacture, uses state of the art technology and is excellent value for money.

- **Spare Part Stocks**
By supplying equipment from only two manufacturers we've ensured our engineers are equipment experts and can carry stocks of all major parts and components
- **No Capital Expenditure**
All Laundryserv equipment is available on a cost effective full service rental option, which means no capital expenditure and no hidden costs with all labour, parts and maintenance included or you can choose to purchase equipment and use an optional ongoing maintenance contract
- **Complete Range**
Laundryserv provide a complete range of equipment including washers, dryers, ironers and dishwashers
- **Reliable & User Friendly**
All Laundryserv supplied equipment is practical, reliable and user friendly and is designed to withstand the demands of the commercial laundry environment, with both Primus and Miele equipment tested to over 25,000 cycles

Miele
PROFESSIONAL

primus

ent



Create a Disinfection Safety Net

It's all too easy to place items that need disinfection in the washer, but set the programme to a non-disinfecting wash cycle. Using Laundryserv's unique Laundryguard O₃ system ensures that even on a non-thermal disinfection cycle, your wash load is disinfected, providing complete protection to your customers and staff.

Our unique Laundryguard O₃ technology has been extensively tested by NHS laboratories to provide proven scientific evidence that the system destroys both MRSA and Clostridium difficile, as well as other bacteria, viruses and moulds in the laundry process.

The system uses proven technology, intelligently applied, ensuring complete disinfection on every wash. It also offers the secondary benefits of shorter wash cycles, reduced drying times, fresher smelling fabrics, a fresher smelling laundry, improved fabric softness and reduced costs.



Our Innovative Solutions

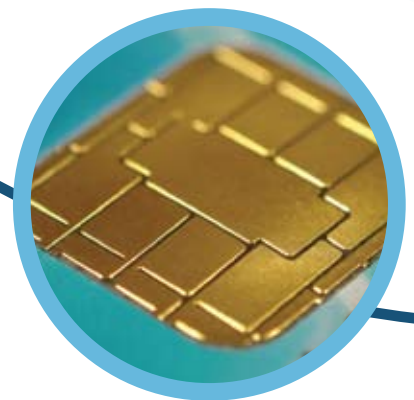
Laundryserv also provide a number of innovative and unique solutions to provide added benefit to your laundry

Save Time & Money

Getting the best possible wash quality is not just about the equipment, it's also about using the right combination of detergents and chemicals for your wash. Laundryserv's auto-dosing system automatically doses liquid detergents and chemicals into your wash, ensuring the right amount is used at the right time, every time.

With free pump units, installation and maintenance, you only pay for the detergents you use, and Laundryserv's chemical specialists tailor the system to your specific laundry requirements taking into account fabrics, soiling and water types to provide the best possible wash results.

- Ordering detergents for the system couldn't be easier, simply call our dedicated consumables team and stocks will be dispatched the same day
- Alternatively our unique, all inclusive Complete Care System can provide all your detergent requirements for one low monthly cost, we'll even dispatch your requirements automatically every month, removing the need for you to regularly place orders
- Our Complete Care system can also include your equipment rental such that for one all inclusive, easy to budget for monthly cost, you'll receive your equipment, auto-dosing system and all your required detergents



Provide Cashless Launderette Facilities

Providing launderette facilities for residents can be costly and fraught with problems, with coin-operated equipment a magnet for theft related vandalism. Laundryserv's unique Smart Technology helps to remove these problems by utilising smartchip and wireless technology to provide reliable user financed washers and dryers, with no requirement for money to collect in un-secure areas.

Laundryserv can also offer a completely managed launderette service, which removes the need for capital outlay and includes regular cash collections from site as well as an online laundry top up and laundry web view solution.

Please contact us for further details on any of these solutions.





Laundryserv is part of the PHS Group, one of the UK's leading workplace service providers. With over 45 years experience, PHS offers unrivalled standards of service based on a total commitment to customer satisfaction. We have a diverse portfolio of services, all aimed at improving people's experience of work and leisure time, whilst at the same time making life easier for facilities managers. Each division has its own dedicated sales and service teams ensuring a specialised approach to customer service.

Other services available from the PHS Group include:

- Compactors & balers
- Crate rental
- Document storage
- Floor cleaning services
- Electrical & medical equipment testing
- Interior & exterior landscaping
- Janitorial consumables
- Managed workwear services
- Mats and matting
- Playground safety surfacing
- Roller towels
- Secure data destruction
- Washroom services and consumables
- Waste management services
- Water dispensers