

“ We are always guaranteed a great service from **phs**. Customer services and their drivers are always efficient and extremely helpful. ”

Caldmore Housing Association

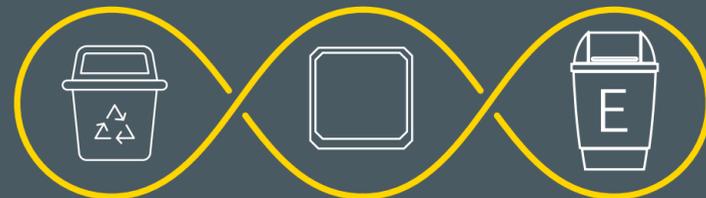


Did you know...

Let **phs** Group take the hassle away in your accommodation. We can help you to create a homely atmosphere for residents and visitors, reduce the administrative burden on your employees and remain compliant with the storage and collection of your waste.



phs Group carries out **over 40 service visits per month** to social services and housing associations just like yours in the UK.



SHARPS BIN

AIR PURIFIER

EURO BIN



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Caerphilly CF83 1XH

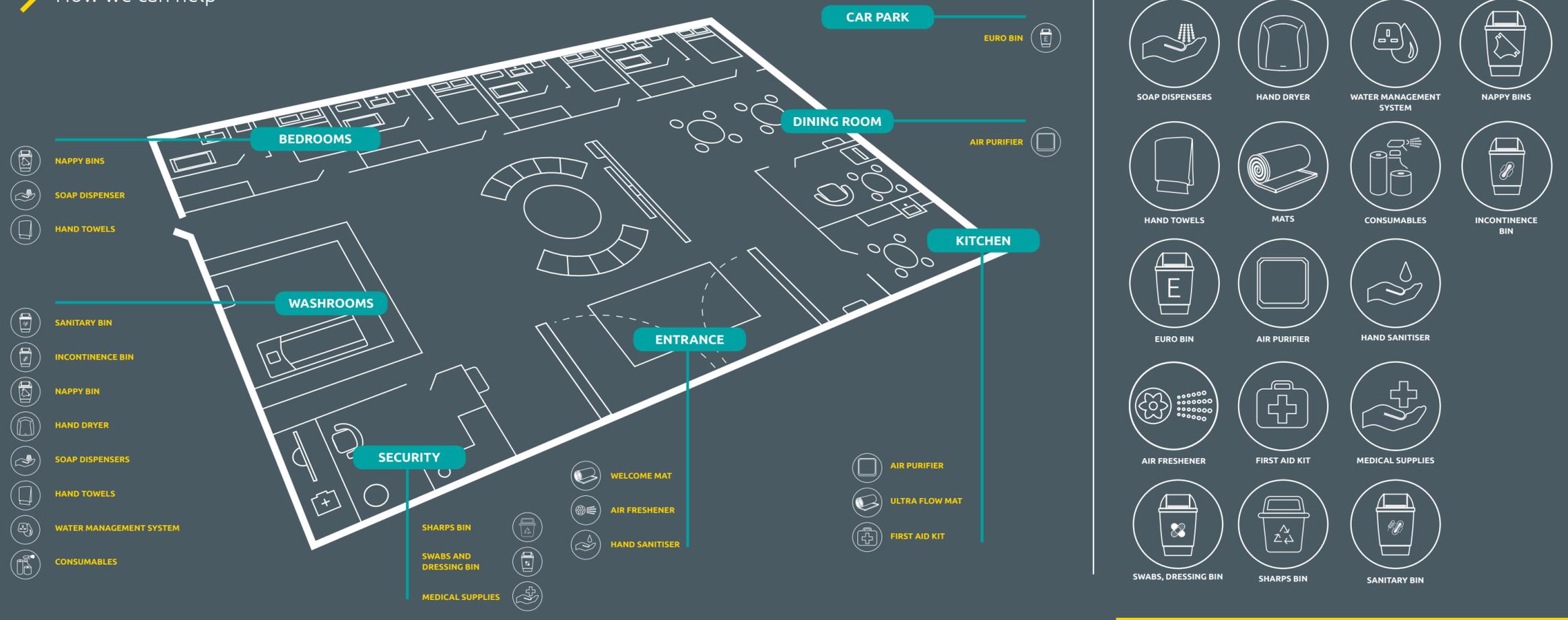
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Learn how **phs** supports Charitable Housing Associations

How we can help



From meeting the requirements of regulatory bodies to providing the appropriate care and amenities for residents and visitors, every day presents a new challenge when you work in charitable housing associations.

At **phs**, we appreciate that adhering to every rule and regulation can be a distraction from the daily duties of your employees. Helping to create a clean and safe environment for everyone in your accommodation is our priority. We provide over **1,000** residential homes around the UK with quality services to keep employees, residents and visitors happy.

Are you compliant?
The CQC (Care Quality Commission) inspects standards of cleanliness and hygiene in charitable housing associations. Our specialists can help to ensure that your organisation has the correct measures in place.

Healthcare, washroom and floorcare hygiene is our business. We stay on top of all the legislative developments affecting your industry to provide you with expert advice on what you need to do to ensure that your business is legally compliant. We also help with practical advice on how to manage CQC audits and other regulatory requirements.

Our professional service drivers provide a discreet and efficient service, calling ahead to check that our servicing times are convenient for your business. And, if any of your products or services need change, we're just a call away and have the flexibility to adapt to whatever is needed.

We're in every geographical area and because we're **Next door. Everywhere**, we are on hand to help wherever you are. And as a single supplier, meeting all your needs, we can help reduce your day-to-day administration commitment as well as your financial costs.

Our residential home blueprint shows the most in-demand services that we currently provide to the charitable housing associations.



Section 34, Environmental Protection Act 1990

(Health, Safety and Welfare) Regulations 1992 (UK)

Anyone who produces, stores or disposes of waste has a duty of care to ensure that waste is managed properly.

- ✔ Waste must be stored safely and securely.
- ✔ It must be prevented from causing environmental pollution or harming anyone.

WE CAN HELP

Traditionally, our most in-demand services for charitable housing associations have included safety, waste management and washroom services. Our experts continue to meet the needs of providers in this sector with a wide range of products and services.

Meet safety regulations

- To ensure compliance with the relevant safety legislation, we supply clear information about the products and services we offer, ensuring that you receive the necessary documentation to keep inspectors happy and giving you a reliable point of contact to report any issues to.

Keep floors clean, dry and safe

- Residential home floors can quickly become dirty, due to visitors entering and leaving the building, while wet floors increase the chance of injury through slips and falls. Our specially designed mats capture dirt and moisture, improving the overall safety and appearance of your accommodation.

Waste storage, collection and disposal

- Storing, handling and disposing of waste in the appropriate way is a legal responsibility that all social care providers face. **phs** provides facilities to safely and hygienically store waste, such as nappies and incontinence products, as well as providing an efficient service to collect and dispose of it.

Fully-equipped washrooms

- Washrooms in charitable housing associations should be clean, pleasant and hygienic for residents and visitors to feel at home. We supply a full range of washroom products and services, provided by uniformed and DBS-checked team members. Compliance with waste stream legislation is guaranteed.

phs promise

- Switching to a single experienced and trusted supplier could save you both time and money, reducing administrative duties for your employees and giving you a reasonably priced point of access for all your utilities and services.



Adhere to legislation

We will ensure that safety and hygiene at your establishment is handled strictly in line with current legislation and according to best practice guidelines.