



Fiona Martleton

SENIOR PLANNER



What Apprenticeship have you completed?

Level 3 Team Leader & Management with Corndell

Why did you choose to do an Apprenticeship?

I was recommended by my team leader that had already completed an apprenticeship, so it inspired me to want to do one too. I wanted a new challenge and wanted to enhance my skills, so I'm happy I decided to go ahead with my apprenticeship in Leadership and Management.

What have you learnt?

The biggest thing I've learnt is how to better communicate and learn about different communication styles. The communication models on the course helped me better understand how to best communicate in certain situations. It's taught me how to be more patient because I may have to deal with people from different backgrounds and learning styles in future, so it's great to be more confident in that.

How has it benefited you?

It has helped me develop from a personal point of view and professionally. Personally, it has helped my confidence because I now have the knowledge to better deal with situations. Professionally, my delegation skills have improved because beforehand, I would do everything myself, so I've learnt to ask for help, and delegate work meaning I have more time to do my job efficiently.

Has it helped you overcome any challenges?

Yes, more so on the communication and delegating side of things. I would do everything myself and would do more than time would allow, so now I've learnt to ask for help. Also, when delegating work, I now understand that people learn in different ways, so I'm more patient thanks to the skills I gained doing this course.

Would you enrol onto another Apprenticeship or course?

Yes. I enjoyed the Leadership and Management course, even though it took time and dedication. I enjoyed the challenge it presented, and I would consider doing the next level in leadership and management in the future.

Would you recommend an apprenticeship to others?

Yes. Knowledge is powerful, so there is no harm in gaining new skills and better understanding in your field. Depending on where you are in their career, doing an apprenticeship can potentially help your progression.

